

TABLE OF CONTENTS

Welcome

- Salus Per Aquas
- Our Mission

History

- Historic Treasures
- A Tewa Legacy

The Springs

- About the Mineral Waters
- Taking the Waters
- Whisper & Children Policies

Spa

- Total Relaxation
- The Spa Experience
- The Spa Code of Conduct

Restaurant & Wine Bar

- Hours
- Farm and Kitchen
- Garden and Farm Managers

Resort Amenities

- Yoga
- Hiking
- El Mercado Gift Shop
- Ojo Campgrounds

Lodging

- Types of Lodging
- Other Lodging Information
- Heating and Cooling Systems
- How to Build a Fire
- Room Safe
- Room Amenities

Stewardship For Sustainability

- Green Guide to Ojo

Helpful Information

- Policies
- Commonly Asked Questions

OJO CALIENTE MINERAL SPRINGS RESORT & SPA

Welcome

Welcome to Ojo Caliente Mineral Springs Resort & Spa – opened in 1868, Ojo is one of the oldest natural health resorts in the United States. As our lodging guest, you'll receive full access to all of the mineral pools, Mud Pool, steam and dry sauna each day you're here, including times prior to check-in and after check-out.

Salus Per Aquas

SPA is the acronym for the Latin phrase "Salus Per Aquas," which means "*health through water.*" The very essence of the meaning is the reason we are here. As stewards of the mineral springs, we realize the waters of Ojo Caliente Mineral Springs are our most precious resource.

Our Mission

For centuries people have believed in the curative powers of these waters. Today, each of us here at Ojo is committed to honoring the history of Ojo Caliente as a place of healing and to share the magic of Ojo with all of those who seek it. We strive to extend professional, honest and gracious hospitality to our guests by providing a comfortable and tranquil environment that we can all enjoy and be proud of.

History

Ojo Caliente Mineral Springs Resort & Spa

Opened in 1868, Ojo is one of the oldest natural health resorts in the United States.

Steeped in myth and legend, these ancient springs have been a gathering place and source of healing for thousands of years. The use of the waters can be traced back to the earliest human migrations in the region. Ancient peoples, the ancestors of today's Native American Tewa Pueblos, built large pueblos and terraced gardens overlooking the Springs. "Tewa" is the language spoken by the 8 Northern Pueblos of New Mexico. Tewa People include current residents and descendants of Taos, Picuris, Santa Clara, Ohkay Owingeh (formerly San Juan), San Ildefonso, Nambé, Pojoaque and Tesuque Pueblos.

Surrounding the Springs are the ruins of the cities populated before the birth of history. P'osi or P'osi-owingeh, "where the water comes to a point" was the largest of four pueblos surrounding the Springs and home to thousands of people. Because of the work of archaeologists Adolph Bandelier and Edgar Hewitt, we know that P'osi was a vibrant center of activity until the 15th century. The unusually diverse and abundant styles of pottery shards and other artifacts remain as a testament to P'osi and the Spring's long-standing iconic significance within the larger region. Tradition tells us that often-warring tribesmen would set their weapons and differences aside to gather in peace at the Springs to enjoy the benefits of the sacred waters, and to trade and heal their wounds and ailments without conflict.

In the 1500's the Spaniards, in their quest for gold and the Fountain of Youth, also discovered the Springs. The first explorer's record cites, "The greatest treasure that I found these strange people to possess, are hot springs which burst out at the foot of a mountain... so powerful are the chemicals contained in these waters that the inhabitants have a belief that they were given to them by their "gods." These Springs I have named "Ojo Caliente" (literally translated means "hot eye," but more commonly known as "hot spring"). After discovering Ojo Caliente's Springs and the lush and fertile surrounding river valley, the Spanish were challenged in their attempts to colonize the area and cultivate the land throughout the 17th and 18th centuries. Those attempts repeatedly resulted in the settlers retreating back to the more established and safer settlement of Santa Fe, as result of routine raids conducted by the Comanche and other hostilities. One can still see the old "gun portholes" in the walls of Ojo Caliente's original Santa Cruz church (constructed in the late 1700's) that the Spanish settlers used to defend themselves.

It was not until the 19th century that westward expansion caused Ojo Caliente to emerge from its prehistoric origins. In 1868, Antonio Joseph, New Mexico's 1st Territorial Representative to Congress, built the first bathhouse and Ojo Caliente Mineral Springs became one of the first natural health resorts in the country. Ojo quickly became a hub of activity providing the mineral waters, overnight lodging, a post office, and a general store where historical ledgers show Kit Carson frequently purchased supplies. As a "sanitarium," Ojo was known throughout the country as a place where thousands of people were "cured" each year through the healing effects of the waters and the earth. Three original buildings have been carefully restored and maintained and today are listed on the National Registry of Historic Places, including the Historic Bathhouse built in 1868; the Historic Hotel, built in 1917; and the Adobe Round Barn built in 1924.

Historic Treasures

The famous and the infamous have enjoyed these legendary waters and volumes of testimonials filled with declarations of miracle cures abound. Generations continue to make the pilgrimage to Ojo Caliente Mineral Springs to enjoy the unique combination of four different sulfur-free mineral waters: Lithia, iron, soda and arsenic, with more than 100,000 gallons a day steaming to the surface revitalizing those who soak in them. Ojo is a legendary oasis - healing body, mind, and spirit naturally for countless centuries. It is a unique legacy that lives on today and we are pleased to share it with you.

The Adobe Round Barn

Built in 1924, the Adobe Round Barn is one of Northern New Mexico's architectural treasures. Originally created for dairy cattle, the operation supplied the hotel with dairy products. In the years that followed many locals utilized the barn as stables for horses. In 1985, the barn was added to the National Register of Historic Places and in 1988; the barn was featured in the film *Young Guns*.

A complete restoration of the barn was completed in 2003 and was awarded New Mexico's "Building of the Year - Restoration" by the Associated General Contractors. It also won a Restoration Award from the New Mexico Preservation Society. The restoration successfully preserved the historical features of the barn while creating a modern spiritual setting.

The barn has a 2,600 square foot wood-plank floor upstairs in what was the old hayloft and 2,000 square feet on the adobe-surfaced ground floor.

The Historic Hotel and Restaurant

Built in 1917, the "new" mission revival style adobe hotel sets the easy pace of your stay at Ojo Caliente. The hotel is listed on the National Registry of Historic Places. Charming rooms with double beds are available in the hotel, and half bathrooms (without showers), as all bathing has been done in the bathhouses for more than a hundred years.

Showers are available between 8am and 10pm in the Springs' locker rooms.

The Historic Bathhouse

The Historic Bathhouse was built in 1868 and is listed on the National Registry of Historic Places. The Historic Bathhouse currently houses a state-of-the-art sauna and steam room, the women's SPA lockerroom, massage rooms and the waiting area for SPA treatments.

A Tewa Legacy

The Ojo Caliente Mineral Springs property sits on 1,100 acres adjoining hundreds of thousands of acres of public (Bureau of Land Management and National Forest Service) lands.

Archaeologists know the P'osi-owingeh (po-see-o-wing-gay), or P'osi, meaning the "where the water comes to a point," is one of many archeological/pueblo sites in this valley and is a special place for many Tewa Indians. The word "Tewa" refers to language spoken by the 8 Northern Pueblos of New Mexico. Tewa People include current residents and descendants of Taos, Picuris, Santa Clara, Ohkay Owingeh (formerly San Juan), San Ildefonso, Nambé, Pojoaque and Tesuque Pueblos. The Tewa speaking people lived along the northern Rio Grande in and around Ojo Caliente during the late 1300's until the early 1500's, just before the Spanish entered the area. The word "pueblo" means "town" or "village" and was used by the Spanish to describe the communities where the Tewa and other native people lived.

Oral histories tell us P'osi-owingeh was home to the Tewa until an epidemic struck and the elders decided the people should depart. When the people left P'osi-owingeh, they founded several other villages in Northern New Mexico. The first one was called Yungue-owingeh. When the Spanish arrived, the Tewa moved across the river to Ohkay-Owingeh, "the place of the strong people." A thriving community today, also called by its Spanish name, San Juan, until the Pueblo reasserted its original name.

Because of the work of archaeologists Adolph Bandelier and Edgar Hewitt, we know that P'osi was a vibrant center of activity in the 15th century. Inhabited by generations for over a thousand years, the village may have had as many as 1,000 ground floor rooms and almost as many on the second and third stories. The rooms may have been built in different episodes, much like additions to a modern home, providing storage or extra space for visiting relatives or newcomers into the pueblo.

There are a plethora of hiking and mountain biking trails just beyond the cliffs on the resort property. You can see the P'osi site today on a self-guided tour. Boots, hats and lots of water are highly recommended. The hike to the ruins is a half mile in each direction. Please honor and preserve the integrity of the P'osi site and leave artifacts where you found them. It is a federal crime to desecrate the site by removing pottery shards, building stones or other items from these sacred Native American ruins.

Another trail leads to the Joseph Mica Mines. Walking two miles and following the trail that heads northwest, you will come upon a large cavern with three caves perched overhead. Follow the trail around the edge of the caves and enjoy a shady rest in a mica cave while you take in the vista.

The Springs

About the Geothermal Mineral Waters

Our sulfur-free, geothermal mineral waters have flowed from a subterranean volcanic aquifer for thousands of years. Ojo is the only hot springs in the world with four different types of mineral waters, including iron, soda, arsenic and Lithia. Over 100,000 gallons come to the surface daily, revitalizing those who soak in these legendary healing waters. Our 13 pools are filled with different types and combinations of these waters, with temperatures ranging from 80-104 degrees.

How Water Comes to the Surface

The sulfur-free, natural mineral springs originate from rain water and run-off from the snow-laden valleys of Northern New Mexico which are collected in deep, underground aquifers. An aquifer is a layer of soft rock, like limestone or sandstone that absorbs water from an inlet path. Volcanic pressures return the heated water through the various rocks and soils that determine its mineral content.

The Iron Spring

A Native American legend tells that the giant rock in the Iron Pool guards the place where the ancient people of the mesa once received food and water during times of famine. The warm, iron-rich water bubbles up from the natural pebble floor, providing hot spots to discover in this mystical outdoor cliff side pool. Iron is considered to be beneficial to the blood and immune system.

The Soda Spring

The rock walls in the Soda “steam” Pool create a soft echo, providing a sense of calm and relaxation. Water from the Soda Spring, comprised of sodium and sodium bicarbonate, is said to have been used to relieve digestive problems. *The Soda Pool is a Silent Relaxation Area.*

The Arsenic Spring

The arsenic water is believed to be beneficial for relief of arthritis, stomach ulcers, and to heal a variety of skin conditions. Water from the Iron and Arsenic springs is blended throughout our various pools.

The Lithia Spring

Lithia water is believed to relieve depression and to aid digestion. The historic Lithia Pump stopped functioning in 2011 and we received overwhelming feedback from our guests encouraging us to bring the sacred water back into use. To that end, we converted our old Mud Pool in the new Lithia Pool which opened in September of 2016.

Mud Pool

The Mud Pool offers our guests of all ages, a chance to act like kids again. Begin by slathering yourself all over, from head to toe, in our special blend of mud. Then relax in the sun while the mud dries, removing toxins from the pores of your skin. This Mud Pool, an Ojo favorite, is open year round, weather permitting. It's important to rinse in the Mud Pool or showers before soaking in the other pools.

Terrace Pool

Our brand new (as of July 2017) Terrace Pool is an Ojo original. Constructed entirely on property out of steel, this peaceful, intimate pool has no overhead water feature for a tranquil soak. Head up a few stairs to the left of the Historic Bathhouse for a serene soak overlooking the Iron Pool.

Steam and Dry Sauna

We've taken your experience of stress relief and relaxation even further with our state-of-the-art sauna and steam room which features eucalyptus mist. Eucalyptus is known for it's anti-bacterial benefits. Located in the Historic Bathhouse, which was built in 1868 and listed on the National Registry of Historic Places. Access to the steam and dry sauna are included with springs' entry and lodging.

Taking the Waters

We need your help...

- Please shower with soap before entering the pools to help us protect the integrity of these waters.
- Natural, oil-free sunscreen may be worn in the pools. Please rinse off any other oils, lotions or sunblock, particularly following a massage or spa treatment before entering the pools.
- Alcohol, glass or outside food is not permitted in the Springs' area.

Other Springs' Area Information

Whisper Policy

To preserve the quiet and tranquil nature of this legendary oasis, the entire springs and spa area is designated a Whisper Zone. We appreciate your assistance in helping us to protect and maintain the unique character and essence of this sacred place.

The Soda Pool is a Silent Relaxation Area. No talking please.

Children Policy

Children 12 years old and under are welcome with parental supervision from 10am to 6pm in the Large Pool and any time in Private Outdoor Pools for an additional cost. Children must be 13 years of age to enter all other pools. Babies and toddlers who are not potty-trained are allowed in the Large Pool or Private Pools if they are wearing swim diapers.

Mineral Pools and Bathhouse Hours: 8am - 10pm daily

Spa

Total Relaxation

Combining a soak in our healing waters with one of our natural spa treatments provides the ultimate relaxing experience for both mind and body. Our diverse spa menu offers a full array of soothing and restorative treatments that incorporate Ojo's private blend of herbs and oils.

Entering the Spa Experience

Please arrive at the Front Desk one hour before your scheduled appointment to check-in before meeting your therapist. This will give you time to soak in the hot springs before your spa treatment. Check in each day you have a Spa Appointment. Please shower with soap before entering the pools to protect the integrity of the mineral waters. Check in with the spa attendant in the historic bathhouse. We welcome you to relax in our Spa Lounge while you await your massage therapist. We recommend arriving to the Spa Lounge area at least 10 minutes before your appointment time.

Spa Etiquette

Throughout your spa treatment you are discretely covered. Your massage therapist will allow you to undress to your comfort level before the treatment begins. You may request a male or female therapist and we will do our best to accommodate based on availability.

Reservations

We recommend securing reservations for massage, spa treatments and private pools as far in advance as possible to guarantee your choices. If changing your spa appointment time or type of service(s), please see a front desk agent. Twenty-four hour notice is desirable for any changes to appointments. We will do our best to accommodate your spa reservation change request. Reservations for spa services must be guaranteed with a credit card.

Cancellations

Spa appointments must be cancelled 24 hours in advance of the appointment during business hours, or the guest's credit card will be charged for the full cost of the treatment(s). We also require that cancellations of spa treatments must be made by speaking with an Ojo Caliente Mineral Springs staff member and not left on voice mail. Late spa arrivals will have the time deducted from their treatment to allow the next guest's treatment to start as scheduled.

Special Needs

Please inform us of any disabilities or if any special accommodations are needed when making your reservation. Our massage rooms are historic and some rooms are larger and more accommodating. If we know prior to your appointment, we can assure your treatment will be in a larger room. Your massage therapist will confer with you regarding any particular needs you have at the time of your treatment.

Please Remember

Your therapist may terminate the massage for any use of inappropriate language or actions. Our staff of licensed massage therapists and spa attendants work to make your spa experience an especially delightful one. If you have enjoyed your services, it is customary to leave a gratuity. We reserve the right to refuse service to anyone.

Gratuity

At the front desk, gratuity can be charged to your room, your credit or debit card. Cash gratuity can also be placed in a gratuity envelope and then delivered by yourself or one of our staff to the therapist's gratuity box. Please ask one of our spa attendants or front desk agents if assistance is needed.

The Spa Experience

Whisper Zone

We ask that all of our guests speak no louder than a whisper upon leaving the spa entrance and entering the springs and spa area so that all guests can enjoy a quiet and peaceful experience at this unique retreat.

The Soda Pool is a Silent Relaxation Area. No talking please.

Natural Healing

Combining a soak in our healing waters with one of our natural spa treatments provides the ultimate relaxing experience for both mind and body. Our diverse spa menu offers a full array of soothing and restorative treatments including nurturing massage and body treatments and hydrating face therapy treatments. Continue your stress and tension relief in our state-of-the-art steam and dry sauna rooms followed by an Ojo Signature Milagro Relaxation Wrap – an Ojo original.

Robes

Robes are provided in your room upon check-in to use throughout the springs and spa. Robes may also be worn for breakfast and lunch in The Artesian Restaurant with footwear. Please ask one of our front desk agents if you need a different size robe.

Lockers

If you receive a locker as part of your treatment, please keep in mind that locker use is for one day only and not for the entirety of your stay. Lockers are inventoried and cleaned out nightly.

SPA Code of Conduct

Your Rights and Responsibilities as a Spa Guest

Ojo Caliente Mineral Springs Resort & Spa is devoted to enhancing overall well-being through a variety of professional services that encourage the renewal of mind, body and spirit. To enjoy your spa experience to the fullest, please observe the Code of Conduct, act responsibly and be aware that common sense and personal awareness can help ensure your satisfaction, comfort and safety, as well as that of others.

As a Spa Guest, it is your responsibility to:

- Communicate your preferences, expectations and concerns;
- Communicate complete and accurate health information and reasons for your visit;
- Treat staff and other guests with courtesy and respect;
- Use products, equipment and therapies as directed;
- Engage in efforts to preserve the environment; and
- Adhere to the Ojo Caliente Mineral Springs' published policies and procedures.

As a Spa Guest, you have the right to:

- A clean, safe, sanitary and comfortable environment;
- Stop a treatment at any time, for any reason;
- Be treated with consideration, dignity and respect;
- Confidential treatment of your disclosed health information;
- Trained staff members who respectfully conduct treatments according to treatment protocols and the spa's policies and procedures;
- Ask questions about your spa experience; and request information regarding staff training, licensing and certification.

Officially endorsed and prepared in partnership by:

International SPA Association and Resort Hotel Association.

Dining

Located in the Historic Hotel, The Artesian Restaurant & Wine Bar provides a casual dining experience and charming atmosphere. Our menu blends local flavors with global cuisine to create delightful dishes that range from seasonal and southwestern favorites to a variety of international dishes. Signature items and lighter fare plus an extensive selection of local and imported wine and beer are available in the adjacent Wine Bar & Lounge.

Restaurant and Wine Bar Hours

Breakfast

7:30am - 11:00am

Lunch

11:30am - 3:00pm

Dinner

5:00pm - 9:30pm

Reservations are highly recommended for Dinner

Wine Bar

12:00pm - 10:00pm

Take-Out

While we do not offer room service, guests can order anything off the menus for take-out.

No Smoking Policy

Ojo Caliente Mineral Springs Resort & Spa is a non-smoking facility. Smoking is permitted in the large center parking lot only. No smoking within 60 feet of any building.

Cell Phones

Cell phones are permitted inside guest rooms and parking lots only. As a courtesy to all of our guests, cell phone use is not permitted inside the restaurant, hotel lobby or hotel porch, or any indoor or outdoor public area.

THE ARTESIAN RESTAURANT & WINE BAR

About The Artesian Restaurant, Wine Bar and Lounge

The restaurant, wine bar and lounge are located in Ojo's Historic Hotel, which was built in 1917 and is on the National Registry of Historic Places. The art of Joyce Bowie Scott—watercolor, printmaking and oil featuring the local landscape—adorns the walls of these intimate spaces.

The Artesian Restaurant provides an upscale, yet casual dining experience and charming atmosphere. Our restaurant works closely with Ojo's garden and farm managers to offer a farm-fresh menu that incorporates seasonally available herbs, fruits, and vegetables all grown using organic and sustainable practices. Dishes include traditional New Mexican favorites, plus a variety of seasonal specials that embody the rich flavors of the freshly picked produce grown in Ojo's gardens and two-acre farm.

We serve organic, fair trade coffee roasted especially for Ojo by Iconik Coffee Roasters in Santa Fe, NM. Our signature coffee is available for purchase in El Mercado Gift Shop and is available to guests in our lodging units.

Lighter fare and an extensive selection of local and imported wine and beer, are featured in the adjacent Wine Bar and Lounge.

Farm-and-Kitchen

Our idea of developing a farm-and-kitchen program sprouted from our garden manager's success growing herbs and vegetables (especially greens) around the property. In the Spring of 2014 the on-site Ojo Farm was born. Now two acres, we are delighted to incorporate seasonally available herbs, fruits, and vegetables from our farm into dishes in the restaurant and wine bar. The Ojo Farm is a meaningful addition to our overall focus on mindful health and wellness practices. The Ojo Farm is located just north of the road entering the property.

Garden and Farm Managers

Garden Manager, Jane McKay

Jane McKay has been with Ojo since 2010. With a foundation in landscape architecture and farming, McKay incorporates indigenous agricultural traditions practiced in the high desert into Ojo's gardens and farm. Jane's idea of developing a farm-to-kitchen program for the restaurant sprouted after achieving great success growing herbs and vegetables (especially greens) on Ojo's grounds in beds using the native waffle garden concept with the convenience of a backhoe.

Farm Manager, Mark DeRespinis

Mark DeRespinis' passion for cultivation began in early 2000. Initially pursuing a liberal arts path, he switched gears to follow his desire for good food and organic farming. DeRespinis garnered his education from seasoned farmers while he worked in distribution at farmers' markets across Colorado and New Mexico before coming to Ojo in 2013. Working closely with Garden Manager, Jane McKay, his vigilance and smart planting approach (building healthy soil without the use of chemicals) will deliver the most flavorful fruits, veggies and herbs to incorporate into dishes in the restaurant menus.

Resort Amenities

Yoga

Yoga at Ojo combines the traditions of soaking in the sacred, healing waters with this ancient practice to calm the body and mind. Classes are open to all levels of experience.

Yoga classes are offered seven days a week in the Yoga Yurt (tan yurt) unless otherwise posted.

All classes are 80 minutes and cost \$14 per person, plus tax, for all levels.

Please pre-pay at the front desk.

Each yoga session starts promptly. Please be on time to class so as to not disturb other guests.

Mindful Mornings: 9am, Monday – Friday

A yoga and stretch class designed to awaken the body, mind to begin your day. We move through gentle, easy stretches to help prepare your body for spa therapies, soaking, hiking and all that Ojo has to offer. This class is open to all levels of experience and is a wonderful way to start the day with ease, calmness and clarity. Come join us, wake-up gently and go with the flow into your Ojo day.

Hatha Yoga: 11am, Monday – Friday

Hatha Yoga, or Sun and Moon Yoga is a series of postures and breathing exercises designed to improve flexibility, balance, strength, focus, and a greater sense of wellbeing. Modifications and personal attention are offered to make your yoga experience positive and FUN!

Restorative Yoga: 1pm, Saturday and Sunday

Restore, renew and revitalize with this gentle yoga practice. Based in ancient Hatha Yoga traditions, this class integrates traditional yoga asanas (poses), relaxation techniques, and pranayama (breathing) exercises. Inhale renewed energy and exhale tension. This is a slow-paced class designed for stress reduction and is a great way to rejuvenate.

Hiking

The Springs property consists of 1,100 acres and is adjoined to thousands of acres of national forest and public land. The diverse landscape ranges from the lush river valley to stunning high desert mesas—all of which contain numerous hiking and biking trails for those who bring their mountain bikes. The hilltop trail to the ancient P’osi Pueblo introduces you to the rich heritage of Northern New Mexico. The more adventurous will enjoy the mountain bike trails through the surrounding mesas to the historic Mica Mines. For a more leisurely walk, visit our historic Adobe Round Barn or take an after-dinner stroll along the banks of the Rio Ojo Caliente.

Trail maps are available at the front desk.

El Mercado Gift Shop

Please visit El Mercado Gift Shop located in the reception building. Here you’ll find an interesting and eclectic mix of Ojo logo collections, bathing suits, robes, yoga wear, and our signature hair and body care line.

We also have an extensive book collection covering the history and culture of New Mexico, and other inspirational topics.

We carry a beautiful selection of handmade jewelry by local artists as well as other unique and hand-crafted gifts.

For basic needs we also have an assortment of sundries, personal care items and batteries.

Many lodging specialty items are available for purchase in El Mercado such as the Comphy Sheets, Ojo robes, Iconik Coffee, and hammocks.

For a quick meal or snack, El Mercado offers fresh salads, wraps or yogurt parfaits made from the restaurant as well as pre-packaged and pre-washed seasonal greens and vegetables from our on-site Ojo Farm.

Ojo Campgrounds

Among towering cottonwoods our RV Park offers a private, peaceful setting. Each RV site includes water and an electrical hook-up. While we do not have a sewer hook-up, we do have a drop-station. Due to the fluctuating level of the Rio Ojo Caliente, tent camping is only available in the RV Park. Open flames and campfires are not permitted. Our RV Park includes a shower and toilet facility that is cleaned daily and is accessible by an entry code given at check-in.

\$40 per day, per site, anytime. Maximum of two tents per RV space.

\$5 for each additional guest after four people.

\$20 Dump Station Fee (per disposal).

Includes complimentary Wi-Fi Internet access. Springs entry is not included.

HIKING, GIFT SHOP & CAMPGROUNDS

Lodging

Step back into an unhurried era and rediscover the lost art of relaxing. Ojo Caliente offers an unpretentious and uncomplicated atmosphere with a variety of accommodations, including enchanting suites and charming cottages, the Historic Hotel and private homes. All lodging, with the exception of the RV and Camping Park, includes access to mineral pools, plus our steam and sauna rooms. We suggest that you make reservations for spa treatments and private outdoor pools before you arrive.

Types of Lodging

Enchanting Suites Overlooking a beautiful courtyard, the Plaza, Pueblo and Cliffside Suites are styled with enchanting New Mexican furnishings, viga ceilings and patios. The Pueblo and Cliffside Suites have kiva fireplaces. Additionally, the Cliffside Suites feature a private, outdoor, two-person soaking tub filled with our legendary waters. All suites have either a king bed or two queen beds (plus one queen in the ADA rooms) and include a full or three-quarter bath, microwave, refrigerator, coffee maker and satellite television.

Access to the Kiva Pool is provided to those guests who are lodging in the suites. It is open 6am-midnight daily. Please follow the same rules and public pools; whisper, no children 13 and younger, no glass or alcohol, bathing suit required.

Charming North Cottages have hardwood floors, and eclectic furnishings and finishes and a back deck. They are equipped with either one or two queen beds, microwave, refrigerator, coffee maker and satellite television.

The Historic Hotel Built in 1917, the “new” mission revival style adobe hotel sets the easy pace of your stay at Ojo Caliente. The hotel is listed on the National Registry of Historic Places. Charming rooms with either one or two queen beds are available in the hotel, without showers, as all bathing has been done in the bathhouses for more than a hundred years. Showers are available between 8am and 10pm in the Spring’s lockerrooms.

Private Homes (two private homes on the property) are equipped with full kitchens and baths. A restored adobe home, originally built in the early 1900s, the Adobe House offers four bedrooms (three with two queen beds and one bedroom with one queen bed), Saltillo tile floors, an open kitchen, dining room, living room and a large outdoor seating area with spectacular views. The master bedroom has a kiva fireplace and large bath.

Casa de Ojo, located in the center of the Springs, is a bit of Ojo’s history. Built in the 1930’s, this three-bedroom house was home to the Mauro family for several generations. It has been lovingly restored with period furniture to offer amenities that include a complete kitchen, two bathrooms, and more. All three bedrooms have two queen beds in each room.

Other Lodging Information

Check-in is at 3:00pm.

Check-out is at 11:00am.

Late check-outs are limited and can be requested *the day of check out only*. Due to the complexity of cleaning the houses (Adobe and Casa de Ojo), late check-outs are not available for either of the houses. We apologize for any inconvenience.

Robes and towels can be used until 10:00pm on the day of check out. Locks for lockers are provided at the front desk for the duration of your stay. Please return robes to the front desk at the time of departure. If you are in need of a different size robe, please go to our front desk and one of our agents will be happy to assist you.

Final billing is provided in the mail box outside of your room on the morning of check out. For early departure, please leave robes and keys in room. (Currently there are no mail boxes for the Historic Hotel.)

We provide 24-hour security.

No animals, except service animals with certificate are permitted allowed in the rooms or Springs area.

Coffee is provided in all rooms. We provide organic, fair trade coffee roasted especially for Ojo by Iconik Coffee Roasters in Santa Fe, NM. Our signature coffee is available for purchase in El Mercado Gift Shop.

Housekeeping Service is *not* available after 3pm.

Heating and Cooling System

As stewards of the environment, we use geothermal technology to manage the heat and cooling in the suites, this system is slower to respond than that of a conventional central heating and air conditioning system.

Heating

Myson heaters are found in the Historic Hotel, North Cottages and Casa de Ojo and are controlled by a thermostat. The Adobe House uses propane.

The Plaza, Pueblo and Cliffside Suites use radiant heat from the floors between late October and early May to heat the rooms. If you adjust the thermostat, please allow a couple hours for the room to reach the desired temperature.

The cooling systems are not available between late October and early May.

If additional heat is desired in the winter months, please ask the front desk for a space heater.

Casa de Ojo, Pueblo and Cliffside Suites also have wood burning fireplaces for additional heating. Please follow instructions on the next page for How to Build a Fire. Please contact the front desk if you need additional firewood.

The Adobe House has propane fireplaces. To use, turn the dial on the left side of the fireplace logs.

OTHER INFORMATION, HEATING & COOLING

Cooling

Evaporative (swamp) coolers are used in the Hotel, North Cottages, Plaza Suites and Casa de Ojo. Adobe House uses an air conditioning unit. To prevent freezing, they are turned off at the end of October and turned on the beginning of May, weather depending. Use the dial on the wall and turn to “Cool” to activate the water pump and fan.

The Pueblo and Cliffside Suites use radiant floor cooling and wall-mount Myson Systems in the summer months, if you adjust the thermostat, please allow a couple hours for the room to reach the desired temperature.

The heating systems are not available between early May and late October, weather dependent.

If you desire additional cooling between October and May, please open windows or ask the front desk for an additional fan.

How to Build a Fire in Ojo’s Kiva Fireplace (Pueblo and Cliffside Suites and Casa de Ojo)

- Place a round fire-starter biscuit in the paper cup at the back of the fireplace.
- Place three or four logs in a teepee formation, split-side down, against the back wall of the fireplace, covering the cup.
- Light the cup.

Safes

During your stay with us, we are providing an in-room safe to keep your valuables secure.

This safe is programmable by you with your own unique four-digit code of choice.

We suggest storing valuables such as jewelry, ornaments, cash and credit cards in the safe when leaving your room unattended.

Ojo Caliente Mineral Springs is not responsible for the loss of any items by theft or otherwise which have not been stored in the safe.

Television and Wi-Fi

If you are having trouble with your television, please call the front desk for assistance at 505.614.4037.

The Tranquility Channel (music) is channel 9560.

Room Amenities

In-Room Body Care

Our Ojo Signature Body Care features eight products of custom-blended scents in either Desert Rain or Desert Sage.

The products have been developed with a Santa Fe master herbalist, using native plants, harvested by hand at optimal time, in sustainable fashion with respect to the land. The fresh, earthy Ojo line is meant to enhance the guests' therapeutic experience by harnessing the healing properties of these high desert plants.

All formulas are gentle on the skin and hair with no toxic or synthetic chemical ingredients, and are paraben-free. The body lotion is particularly beneficial for dry skin.

In-Room Linens

Bring the Ojo spa experience home with these luxurious industry-proven, incredibly fine microfiber sheets by The Comphy Company. The fabric is the finest 600-thread-count cotton. Sets include 18" deep fitted, flat, and two pillow cases. These are the same sheet sets used in the bedding in Ojo's Plaza, Pueblo and Cliffside Suites and in our spa therapy rooms.

Ojo Microfiber Robe

Our unisex chamois microfiber robe is lightweight yet warm, soft as flannel, and five times more absorbent than cotton. In addition, it is virtually indestructible and uses half the energy to dry. Available in Ojo's signature camel color with the Ojo Caliente Mineral Springs Resort & Spa logo embroidered on the left. Available for purchase in El Mercado Gift Shop.

In-Room Coffee

Now serving organic, fair-trade coffee roasted especially for Ojo by Iconik Coffee Roasters in Santa Fe, NM. Iconik Coffee is available to order in The Artesian Restaurant, for purchase in El Mercado Gift Shop and available in all lodging units to our guests.

If you require assistance, please do not hesitate to call Guest Services.

Front Desk/Guest Services

505.614.4037 (8am - 10pm)

Resort Security

575.779.0148 (10pm - 8am)

Stewardship For Sustainability

At Ojo Caliente Mineral Springs, we continue our commitment to the environment and water conservation. Our geothermal system uses the energy from the hot mineral water after it has flowed through our pools to heat and cool our buildings. This system requires one-tenth the energy of conventional systems to operate. All of our domestic waste water is treated through a unique microbiological process at our on-site water treatment facility to ensure the highest possible purity before it is reintroduced to the land. It is also our priority to utilize the most progressive green building techniques and materials in all of our new construction and remodeling.

Geothermal energy for heating and cooling.

Goal: Heat and cool 95% of all newly constructed buildings at the facility.

Impact: It is estimated that for every dollar spent on electricity to run system water pumps and compressors, seven dollars of propane usage will be saved at current propane pricing.

Bottle Filling Stations. Located in the Springs area. Water bottle fillers which enhance sustainability by minimizing dependency on disposable plastic bottles. Stations include a Green Ticker™ that informs us of number of 20 oz. plastic water bottles saved from waste.

Goal: Reduce water bottle usage and cup waste.

Impact: It is estimated that Americans used about 50 billion plastic water bottles last year.

Minimize light pollution. Conform to community's night sky ordinance by utilizing down lighting on all exterior light fixtures.

Goal: Optimizing true darkness for guest enjoyment of phenomenal night skies.

Passive rain harvesting. Directs water to plants and landscape irrigation.

Goal: berms route captured storm water for plant and landscape irrigation while minimizing silt runoff.

Xeriscaping facility ground.

Goal: Use native and drought tolerant plantings to minimize irrigation water requirements.

State of the art activated sludge wastewater treatment plant.

Goal: Recharge the local aquifer with high quality treated water with on-site wastewater treatment facility.

Micro-organisms treat water before re-injection into the aquifers.

Controls evaporation and groundwater contamination.

Use low flow plumbing fixtures.

Goal: minimize domestic water usage.

Use energy saving light bulbs.

Goal: reduce net electrical usage.

Utilize non-CFC's gas in heat pump compressors.

Goal: protect fragile ozone layer.

Utilize solar energy for domestic hot water systems.

Salvage used building products.

Reduce landfill waste.

Utilize energy efficient Perform Wall Building System.

The Perform Wall Building System provides great insulation value and reduces energy consumption with beadboard (80% recycled polystyrene mixed with concrete instead of stucco).

Utilize locally harvested and milled timbers and beams garnered from "forest fire" salvaged trees.

Enforce smoke controlled policies. Smoking in designated areas only.

Use low VOC paints and finishes that are environmentally sensitive.

Maximize natural day lighting in new designs.

Maximize amazing views of resort's natural beauty in all new designs.

**SUSTAINABILITY refers to how to make human economic systems last longer and maintained at a certain level indefinitely. The term, in its environmental usage, refers to having less impact on vital human ecological systems, especially with regards to concern over major global problems relating to climate change and oil depletion.*

Helpful Information

No Smoking Policy

Ojo Caliente Mineral Springs Resort & Spa is a non-smoking facility. Smoking is permitted in the large parking lots only. No Smoking within 30 feet of any building.

Bathing Suits

Bathing suits are required in all the public pools. Clothing is optional only in our Private Outdoor Pools which may be reserved for an additional fee at the Spa Entrance.

Health Concerns

Hot water and sudden temperature changes can be stressful to your body. If you are pregnant or have chronic health problems, please consult your health care professional before entering any of the mineral pools.

Alcohol

The consumption of alcoholic beverages, either before or during the use of the facilities at Ojo Caliente Mineral Springs may increase the effect of altitude, low blood sugar and chronic health conditions. It may also impair judgment and/or cause loss of consciousness and is strongly discouraged.

Cell Phones

Cell phones are permitted inside guest rooms and parking lots only. As a courtesy to all of our guests, cell phone use is not permitted inside the Springs or any indoor or outdoor public area, including the Historic Hotel Lobby and Hotel Porch.

Pets

No pets permitted at the resort except for trained Service Animals (cleaning fee charged if necessary). We strongly discourage guests from bringing a pet and leaving it unattended or tied to their car. Pets are permitted in the RV Campground.

Special needs

Please inform us of your special needs when making reservations – for lodging and spa treatments. There is ADA accessible parking and a ramp located on the East side of the hotel, in the main parking lot and adjacent to the suites. For spa treatments, please let us know when booking your appointment or let a front desk agent know at least 2 hours before your scheduled appointment.

Commonly Asked Questions

What are the hours of operation for the front desk?

The front desk is open 8am and 10pm. For assistance between 10pm and 8am, please use the Red Emergency Phone at the Spa Entrance, the Red Security Phone by the Kiva Pool or call 575.779.0148 for Resort Security.

What time is check-out?

Check-in is at 3pm. Early arrivals are welcome to use the pools prior to check in. Check-out is 11am. Guests are invited to use the pools throughout the day after check-out. Late check-outs are limited and can be requested *the day of check out only*. Due to the complexity of cleaning the houses (Adobe and Casa de Ojo), late check-outs are not available for either of the houses. We apologize for any inconvenience.

Where do I get towels?

Towels are available at the front desk. You may exchange your towel for a fresh one any time.

Can I take my child with me in all the pools?

Children 12 and under are allowed between 10am and 6pm, and are welcome in the Large Pool only during those hours with parental supervision. Babies and toddlers who are not potty-trained are allowed in the large pool if they are wearing swim diapers. The entire Springs and Spa area is a Whisper Zone so that guests can have a quiet peaceful experience at this unique retreat. Children, accompanied by an adult, are also welcome in a Private Pool from 9am - 10pm for an additional charge.

Where can I get food and drinks?

The Artesian Restaurant serves breakfast, lunch and dinner. Snacks and drinks are available in El Mercado in the main building. There is also a soda machine located in the ice and vending room behind the Plaza Suites.

Why was my card authorized at check-in?

An authorization is taken at the time of check-in to confirm you have the available funds with your financial institution. These funds are set aside for the authorized purchase, i.e. your hotel and any additional items you wish to charge to your room. These funds are no longer available in your account because they are set aside to use for your purchase with us. The authorization often goes unnoticed on a credit card because it's not your actual money we are authorizing, it's your credit. However, when a debit card is authorized, your actual money is set aside and you may see it on your account as a "pending charge" and can be stated as so for 5 – 10 business days by your bank.

There have been instances where this causes overdraft charges and for this reason we recommend, if possible, to not check-in with a debit card. Since we do not take payment until time of check-out, you are welcome to use the debit card at the end of your stay, leave the room on your credit card and bring your debit card with you at check-out. The same goes for cash. The authorization placed on your funds by your financial institution can last up to seven days and Ojo Caliente Mineral Springs Resort & Spa is not in control of that nor can we make any changes to it.

COMMONLY ASKED QUESTIONS

Is there an ATM Machine on property?

No. Unfortunately because of our remote location and requirements of our bank, having an ATM Machine is not possible. You can charge gratuity after service on your debit or credit card or add it to your room if lodging with us.

How do I charge additional service to my room?

Since we take a credit card authorization at the time of check-in, you are welcome to bill spa services, gift shop purchases and dining to your room. At time of payment in either one of these departments, please provide the cashier with your room number and your name. The cashier will then have you sign a receipt confirming you have authorized this room charge. You will see these additional charges on your final statement at check-out. If any of these additional charges exceed the credit card authorization that was taken at check-in, an additional credit card authorization will be taken automatically to confirm you have the available credit. If you wish to avoid any additional authorization with your financial institution, please pay as you go and do not bill additional services to your room.

How do I access the complimentary Wi-Fi?

Free Wi-Fi is available in all lodging units, lobby, wine bar and campgrounds. If for some reason you do not pick up a signal, please inform the front desk. No password is required for the Wi-Fi.

Please see the front desk for any additional information about activities in the area. If you have any suggestions you would like to see in the Ojo Caliente Mineral Springs Resort & Spa Room Books, please fill out a comment card.



P.O. Box 68
50 Los Baños Drive
Ojo Caliente, New Mexico 87549

Reservations: 800.222.9162, 505.583.2233

Fax: 505.583.2045

Website: www.ojospa.com

Email: guestrelations@ojospa.com

Ojo Caliente Mineral Springs Resort & Spa is open 365 days per year.

Resort and Spa daily hours of operation: 8:00am to 10:00pm

Resort Owners/Stewards: The Scott Family

General Manager: Jeannine Mallory